

# Sage PFW Release Notes: V5.6

DATE 6/13/2008

The following is a summary of changes included in the Sage PFW V5.6 service packs (SP1, SP2 and SP3) release. If a change affects more than one module, it is listed under the System Wide heading.

## Sage Software Online Knowledge Base Articles

Answers to many of your questions can be found on the Sage Software Online web site. To access support from Sage PFW:

1. Select *Help* menu > *Sage PFW on the Web* > *Support* > *Customer Logon* > *Mid-Market Accounting Solutions Sage PFW*. The Sage Software Online web page appears.
2. Log on to Sage Software Online\*. You will be taken directly to the Sage PFW web page. Your logon will be remembered the next time you access Sage Software Online through Sage PFW.
3. Scroll to *Knowledge Base Articles* on the right side of the web page and click *Search our Knowledge Base*.

\* If you have not registered for Sage Software Online, click *Register now* and follow the instructions. Shortly after completing your registration, you will receive a registration confirmation.

## Installation Instructions

- Execute the downloaded file to the x:\Platinum\Update folder on your network file server. Where x: represents the drive where your Sage PFW server is installed.
- Have all users exit Sage PFW.
- In the \Platinum\Update folder locate and execute the file PFWUpDte.exe.
- Chose to update the server files or the client files or both.
- Verify the drive letter and path to the \Platinum folder for the server and enter (or browse to) the path to the \PFW folder on your client workstation. Select Process.
- When the process is complete, repeat the above steps at each client workstation and select to update the client files only.

**Important! All client workstations must be updated to the same patch level.**

## Cumulative update

Program updates for Sage PFW are cumulative. Each subsequent release will contain all patches issued in prior program updates.

## New Features

Along with several defect resolutions and 1099 updates, this Service Pack also includes two new features – the *Receivables Aged by Due Date Report* and the *Recalculate Credit Metrics Utility*. For more information regarding these features see the New Feature section at the end of this document.

## System Manager

PER 19163 SP2	<b>Sage PFW Service Pack Installer is not compatible with Vista.</b>  Fixed file: PFWUPDTE.exe 3/13/08 172,032
PER 30210 SP3	<b>Zoom engine tries to validate installation of Excel every time it is launched</b>  SMUZOOM is checking to see if Excel is installed every time you do a Zoom or Find Record.  Fixed File: SMUZOOM.DLL 5/8/08 1,093,632
PER 30211 SP3	<b>SMUZOOM is checking for Notes and Attachments on each record as it is highlighted to properly set the button icon</b>  Fixed file: SMUZOOM.DLL 5/8/08 1,093,632

## Accounts Payable

1099 updates for 2007 SP1	<b>The 2007 tax updates for AP 1099-MISC Form processing are included in this patch.</b> This patch must be installed to insure proper electronic transfer reporting to the tax authorities. After installing the updates, please refer to the 1099 Tax Update Guide found in \Platinum\PFWRes\Master\PFW1099.PDF for more information.
PER 98640 SP1	<b>AP Print/Post - Post Voucher Payment</b> The remaining on account Debit Memo is applying to default Vendor Class. Fixed File: APPCKPRT.exe 11/13/2007 606,208
PER 30199 SP3	<b>Vendor Class and Vendor Branch fields are not populated for On Account payment in Sage PFW</b> Fixed File: APPCKPrt.exe
PER 30275 SP3	<b>Recurring Voucher creates hundreds of duplicate vouchers with same date.</b> Fixed File: APRecur.epf 5/21/08 73,728 bytes

## Accounts Receivable

PER 30046 SP2	<b>AR Post Cash Receipts</b> Deposit Number Mask is not updating for Cash Receipts when Bank Book Interface is turned off in Sage PFW Fixed File: ARPPOST.exe 01/10/08 253,952

**Costing**

<b>PER 100032</b> <b>SP1</b>	<b>CS Detailed Product Cost Report</b> Production cost report displays wrong cost per pound or gallon in the Container BOM section. Fixed Files: CS4_32.exe 09/26/2007 933,888 CS4_1.rpt 09/14/2007 55,808

**Customization Work Bench**

<b>PER 30126</b> <b>SP2</b>	<b>Custom report added to PFW menu using CWB does not display any data.</b> Fixed file: SMURPT.dll 2/18/08 200,704

**Inventory**

<b>PER 100338</b> <b>SP1</b>	<b>IN Analysis Report</b> Generated POs from Analysis rpt, not using Accruals, display zero document amounts. Fixed File: INRPrice.EXE 09/10/2007 212,992
<b>PER 19222</b> <b>SP1</b>	<b>IN Availability Report</b> Receive Error 3617 INRAVAIL when processing report Fixed Files: INRAVAIL.exe 10/29/07 94,208 INRAvail.rpt 09/28/07 16,384 ReportTables.mdb 09/28/07 12,558,336

**Inventory Pro**

<b>PER 100759</b> <b>SP1</b>	<b>IV Reconcile On Order and Commit</b> Reconcile on-order and commit utility has slow performance Fixed File: Ivrecooc.exe 10/29/07 335,872
<b>PER 100746</b> <b>SP1</b>	<b>IV Transaction Activity Report</b> Report for multiple locations displays incorrect opening balance when including items without activity. Fixed File: IVRActiv.exe 09/26/2007 143,360

**Laboratory**

<b>PER 30183</b> <b>SP3</b>	<b>Formula Physical Properties Report does not display data</b>

Fixed File: PH3_32.exe 6/12/08 811,008 bytes
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### ***Sales Order***

<b>PER 30128 SP2</b>	<b>Received "Sales Order is on Hold and cannot be selected for shipment" message in error</b> Fixed File: OETESEL.epf 868,352
<b>PER 30068 SP3</b>	<b>Comments from Fully Shipped items still displays when shipping Back Order items in Sales Order</b> Fixed File: OEPINV.exe 5/21/08 520,192

### ***Order Entry Pro***

<b>PER 19216 SP1</b>	<b>OR User Guide</b> OR User Guide pulls up OE guide, and OE Guide file is corrupted Fixed File: ORGuide.pdf 9/25/07 3010
<b>PER 30185 SP3</b>	<b>Run Time Error 13</b> When posting invoices from Order Entry Pro Fixed File: OR4_32P.exe 04/29/2008

### ***Production***

<b>PER 30016 SP1</b>	<b>PN Transaction Entry</b> Create Batches from Schedule doesn't work w FM Key range First to Last Fixed File: Pn4_32.exe 11/27/2007 589,824
<b>PER 30166 SP3</b>	<b>Batch Edit Report</b> Batch Edit Report hangs when BOM Quantity differs from Inventory BOM set to Warning Fixed File: PNREDIT.exe 05/16/2008
<b>PER 30238 SP3</b>	<b>Production History Report</b> Batch quantity required does not match lot quantity on Production History Report Fixed: PN2_32.exe 06/12/2008

### ***Project Costing***

<b>PER 92036 SP1</b>	<b>PC Project Analysis Recap Report</b> Project Analysis Recap Report is slow for a large range of projects. Fixed File: JCRAnaly.exe 09/10/2007 167,936



## **Accounts Receivable - Receivables Aged by Due Date Report**

This new report will provide a record of all open transactions according to the system calculated due date, based on the user-defined Age Date. The report shows the total amount due from each customer in the aging brackets, and can be used as a reference when extending credit. The report can be generated in summary or detail. The summary report shows the total amount due in each aging bracket, whereas the detail report shows each transaction due in each aging bracket.

Security Rights to the new Receivables Aged by Due Date Report are automatically assigned to users with current Security Rights to the Aged Receivables Report. You may need to verify Security access to ensure the proper users have access to this new feature.

The report can be sorted by Customer Name or Customer Key and the user can select to filter the customers that will be included on the report. If a customer's account information does not qualify, or no information exists, then no information is displayed in the report for the customer. Several Parameters can be optionally selected, to further define the report content, including several transaction filters and formatting selections.

### **The Transaction Filters include:**

#### **Age Date and Restrict Transaction to Age Date**

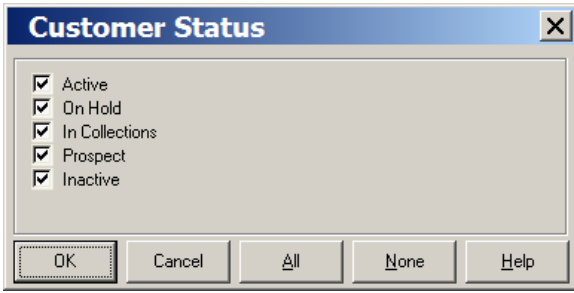
This field allows you to enter the base date that will be used for calculating the due date of the transactions. If you want to exclude future transactions from the report then you must select the Restrict Transactions to Age Date check box. A future transaction is determined by the system comparing the aging date specified as the report parameter with the document date specified on the invoice. A future transaction is any transaction where the invoice date is greater than the report parameter aging date. If you do not select this check box, invoices that are considered future transactions are included in the report.

#### **Age Bracket and Restrict Transaction to Age Bucket**

In this field you will specify; All Brackets, Age Bracket 2, Age Bracket 3, or Over Age Bracket 3. Your selection will further limit which customers will be included on the report. If a customer balance falls within or is greater than the designated age bracket, the customer is included on the report. All transactions for the customer--whether the transaction amount falls within the selected age bracket or not--may or may not be included in the report based on your response to the Restrict Transaction to Age Bracket report parameter.

#### **Customer Status**

You can further restrict which customers appear on the report by selecting specific Customer Statuses.



The Format Options include:

### Print Customer Address

Select this check box if you want the Customer's Address to print on the report.

### Additional Customer Information

This selection box includes three options. You can select to print the customer's contact details, attention details, or neither on the report.

### Report Type

This option allows you to determine whether you want to print a summary or detailed report. A summary report provides a total of the amounts transacted for each customer, salesperson, or territory. A detail report provides an amount for each transaction.

### Print in Home Currency

If you are using the Multi-Currency Manager, you can use the home currency parameter to toggle between reporting currency amounts in the customer natural currency and the corresponding values in your home currency.

Notes: The new Receivables Aged by Due Date Report is similar to the Aged Receivables report; however, there are several differences noted below:

- Two order bys: Customer Name, Customer Key.
- No Age Method option, since the report will run by Due Date.
- The preprocessing code will calculate age brackets by using the calculated Due Date field for any order by.
- The report will show the Age Date and Due Date fields on the report when the Detail option is chosen.
- Due Date field will show for Invoice (I), Late Charge (L) and Finance Charge (F) transactions.
- The Due Date for Finance Charge (F) transactions will be the Age Date due to the amount posted is for all outstanding invoices not individual. Since Late Charge (L) and Finance Charge (F) are posted by the Assess Finance Charge engine, and to avoid modifying the Assess Finance Charge application to post Number of Days Till due to Customer Current Transaction file (ARTRAN), the Late Charge will show Age Date as Due Date as well.
- Due Date is not displayed on Credit Memo (C), Payment (P), Discount Taken (D), Adjustment (A) and Writeoff (A with Writeoff code) transactions, because these transactions reduce an outstanding invoice amount therefore Due Date is not applicable for these transactions. On the report, these transactions will be aged by invoice Due Date that they are applied to. Apply on Account (ONACT) transactions will be aged by the transaction's Age Date.
- Balance Forward (B) transactions are a cumulative amount. Therefore, no Due Date can be applied. On the report, the transaction will be aged by Age Date. For Balance Forward customers all other types of transactions, except Balance Forward (B), will calculate the Due Date the same way as Open Item Customers but the amount will always be in the first Aging bucket, this is the same way as Aged Receivables Report.
- The Receivables Aged by Due Date report **will not** update the Age Brackets in the Customer History (ARCUSTH) file.



## **Accounts Receivable Recalculate Credit Metrics Utility**

This menu item allows you to immediately update all customer credit amounts based on the settings defined in Process Option Setup. If you choose not to use the Recalculate Credit Metrics, the Customer Activity file is updated, on a customer-by-customer basis, when transactions are posted.

Security Rights to the new Recalculate Credit Metrics Utility are automatically assigned to users with current Security Rights to Print and Post Cash Receipts. You may need to verify Security access to ensure the proper users have access to this new feature.

Note: The Recalculate Credit Metrics only applies to Open Item customers.

Two fields found in Process Option Setup allow you to define the number of invoices and months you want to use when recalculating the Average Days to Pay and Days Overdue.

The screenshot shows the 'Process Options Setup' dialog box with the 'Transaction Default' tab selected. The window title is 'Process Options Setup' and it has a menu bar with 'File', 'Edit', 'View', 'Window', and 'Help'. The status bar shows 'MB', '11/28/07', and '09:06:15 AM'. The 'Transaction Default' tab is active, showing the following options:

- Invoice Options
  - Document Entry Cost Display Method: A- Average: Show Average Cost on Screen
  - Sales Order Entry Cost Display Method: A- Average: Show Average Cost on Screen
  - Attention Line Location: First Line
  - Verify Document Total:
  - Use Credit Memo Salesperson:
- Edit Report Option
  - Account Not Found as Error:
- Pricing Option
  - Default Pricing Method: 4 - Customer Class / Item Class
- Average Days to Pay / Overdue Calculation Options
  - Most Recent Number of Months to Include: 6
  - Most Recent Number of Invoices to Include: 20

The bottom right corner of the dialog box shows 'Chemical Demo Data'.

The Utility can be run by Customer Key and you can select a range of customers to update. You can also filter customers by the Customer Status.

The screenshot shows the 'Customer Status' dialog box. The window title is 'Customer Status'. It contains a list of customer statuses with checkboxes:

- Active
- On Hold
- In Collections
- Prospect
- Inactive

At the bottom, there are five buttons: 'OK', 'Cancel', 'All', 'None', and 'Help'.

When you process, the utility will update the following fields in the Customer Activity file:

- Average Days to Pay by Date
- Average Days to Pay by Activity
- Average Days Overdue by Date
- Average Days Overdue by Activity

When you process, the utility will update the following fields in the Customer Activity file:

- Average Days to Pay by Date
- Average Days to Pay by Activity
- Average Days Overdue by Date
- Average Days Overdue by Activity